



# Family Feedback 12\_2020

A presentation to the School Committee  
January 25, 2021

FINAL

# Overview

- Purpose: gather feedback from families regarding their experiences with hybrid/remote learning. Families were asked to fill out one survey per child.
- Questions taken, in part, from the Panorama Open Source Back-to-School Surveys.
- Administered: December 14-23, 2020
- 1,145 responses (2548 total enrollment)
- [Survey](#) (PDF format)

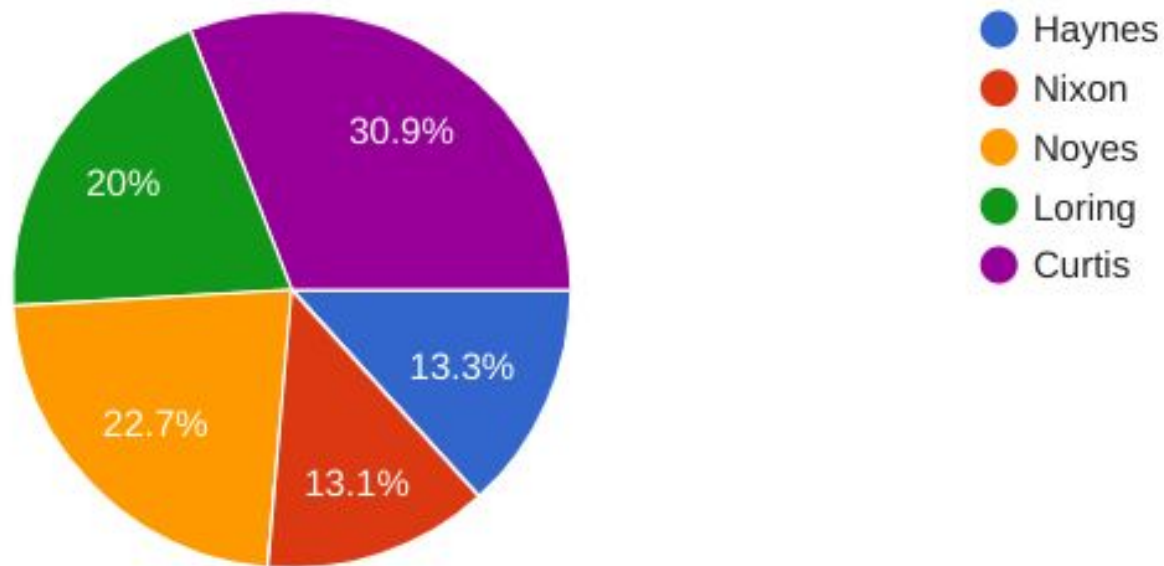


# Demographic Information



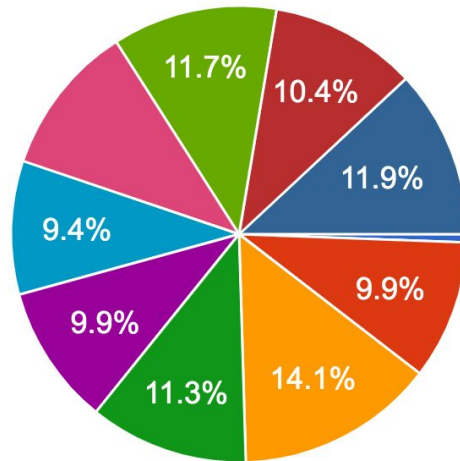
## What school does your child attend?

1,145 responses



## What is your child's grade level?

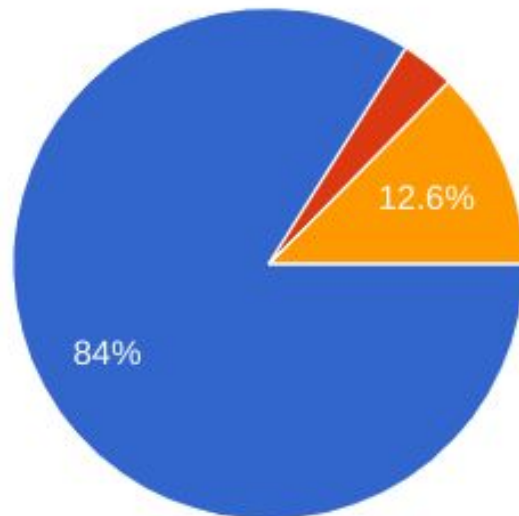
1,207 responses



- Pre-Kindergarten
- Kindergarten
- Grade 1
- Grade 2
- Grade 3
- Grade 4
- Grade 5
- Grade 6
- Grade 7
- Grade 8

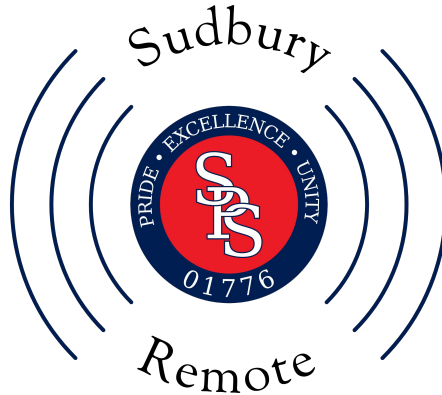
Please indicate your child's learning model.

1,144 responses



- Hybrid: Cohort A or B
- Hybrid: Cohort C
- Full Remote

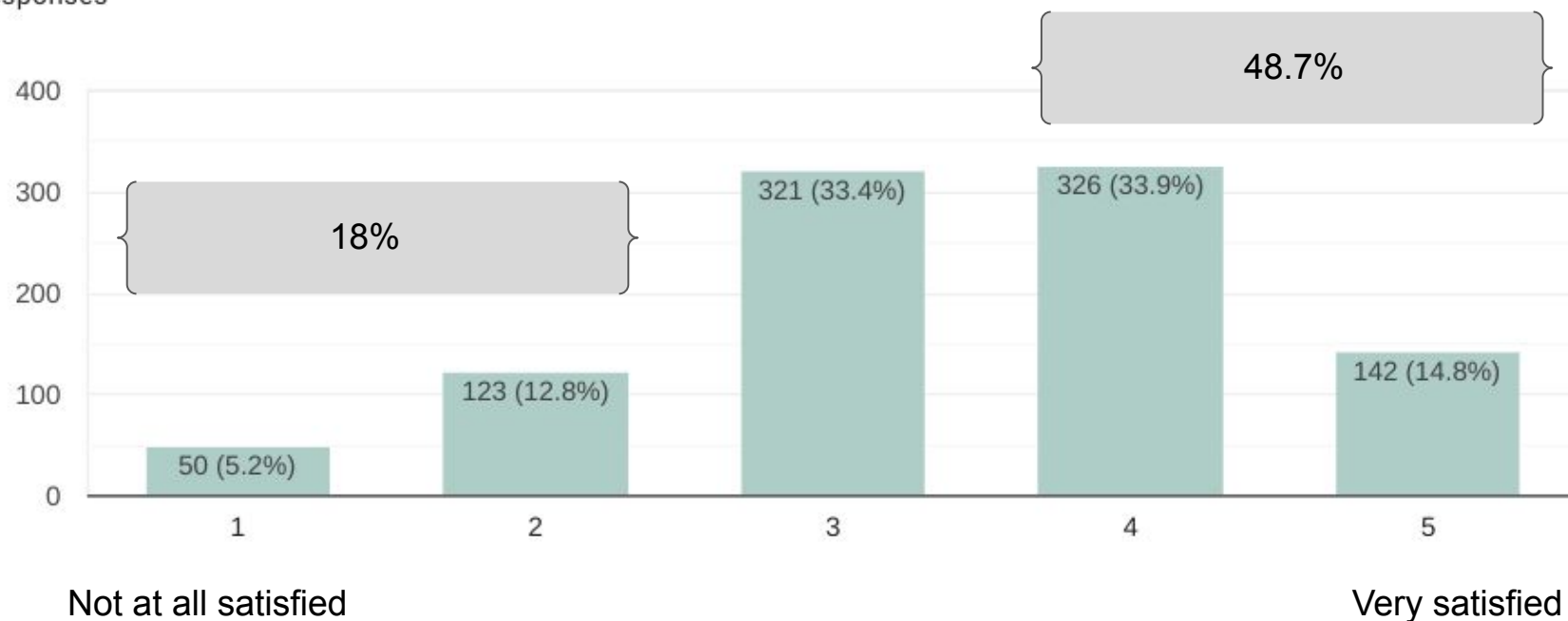
# Learning Model



## Hybrid: Cohort A or B

How satisfied are you with the way learning is structured for your child right now?

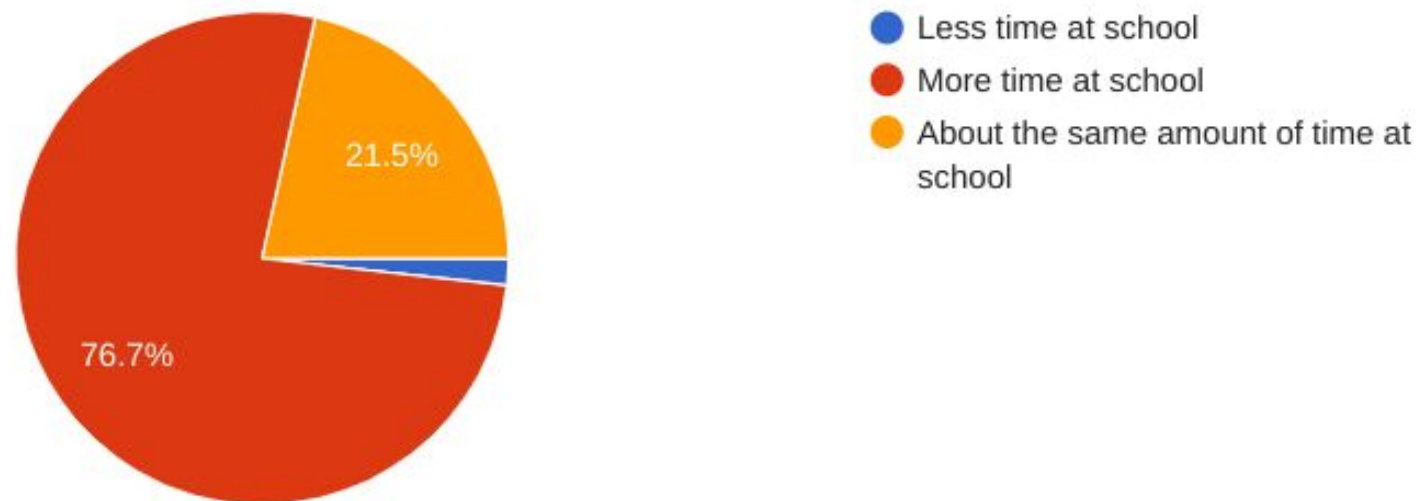
962 responses





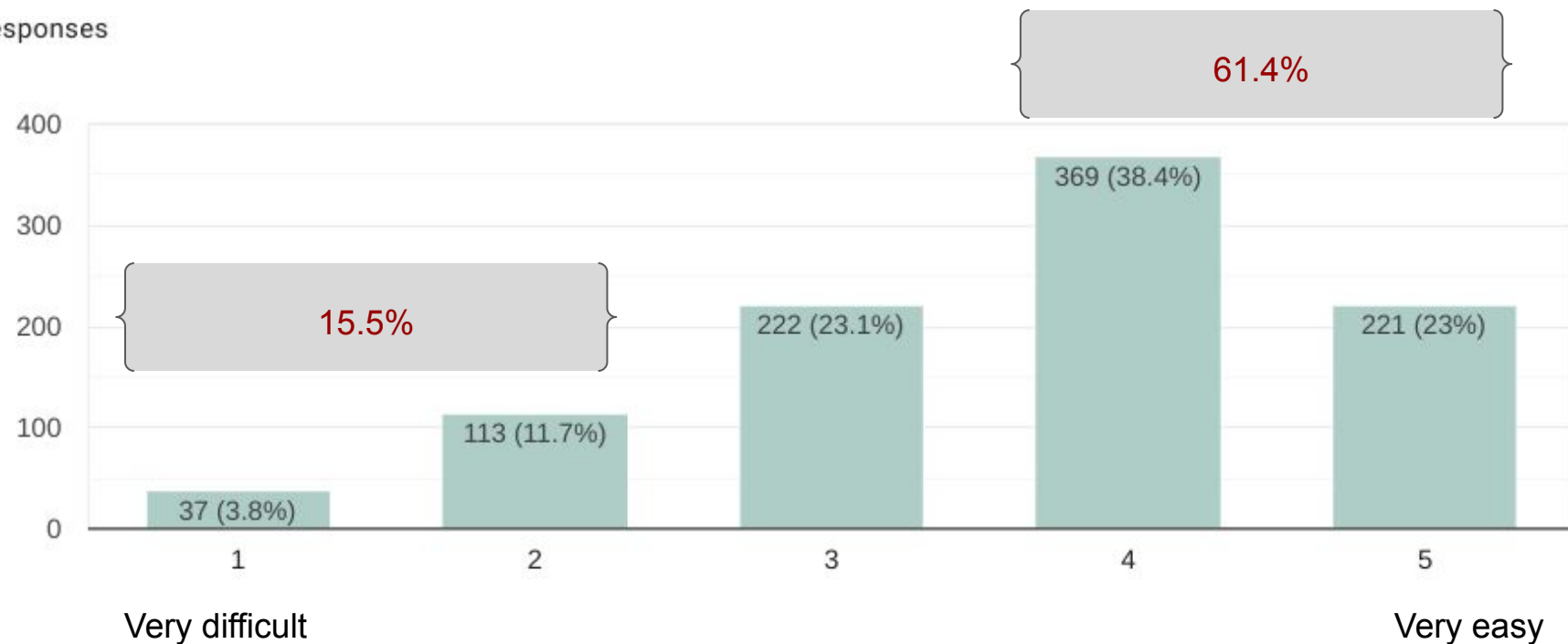
Do you think your child should spend less or more time learning in person at school right now?

962 responses



How difficult or easy is it for your child to use the remote learning tools (video conferencing, learning applications, etc.)?

962 responses



How confident are you in your ability to support your child's education during remote learning?

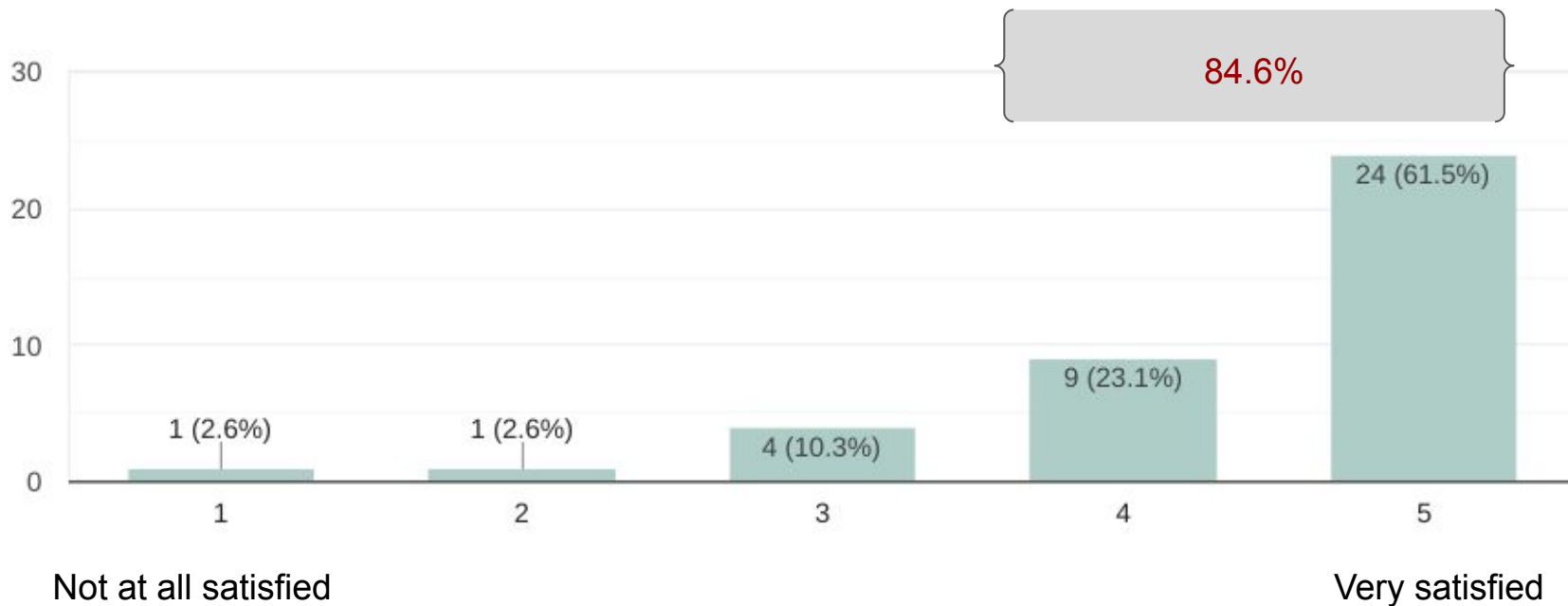
962 responses



## Hybrid: Cohort C

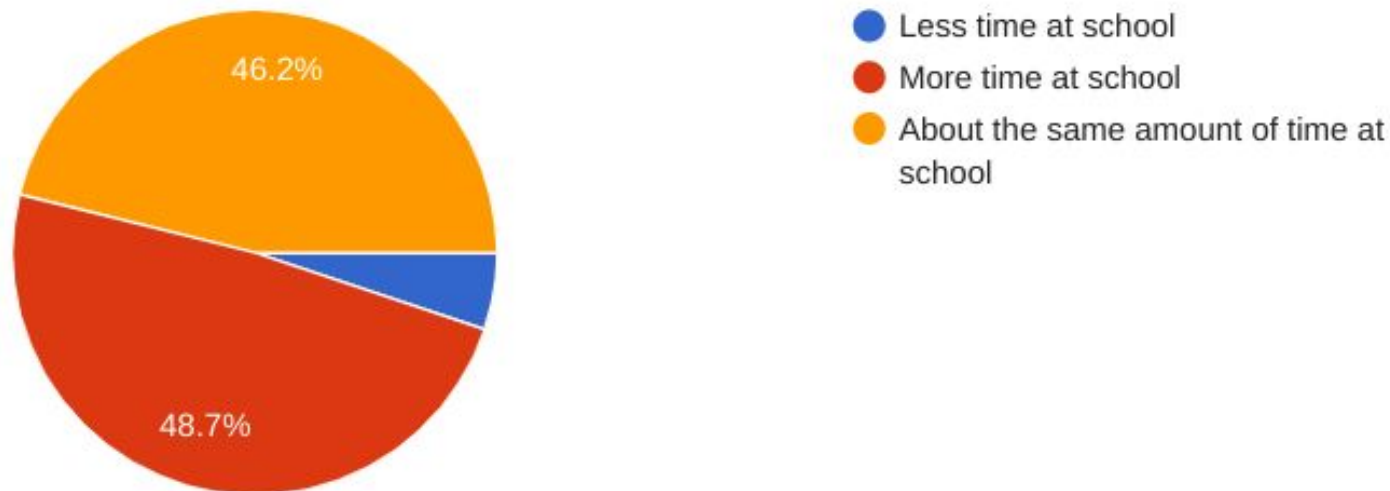
How satisfied are you with the way learning is structured for your child right now?

39 responses



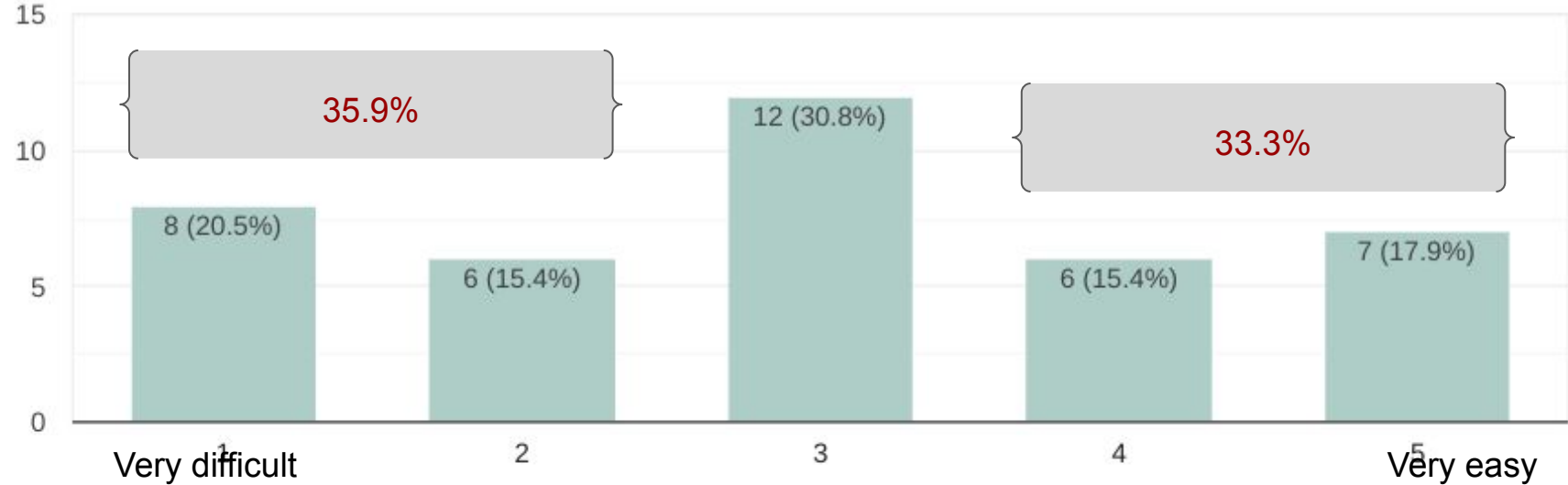
Do you think your child should spend less or more time learning in person at school right now?

39 responses



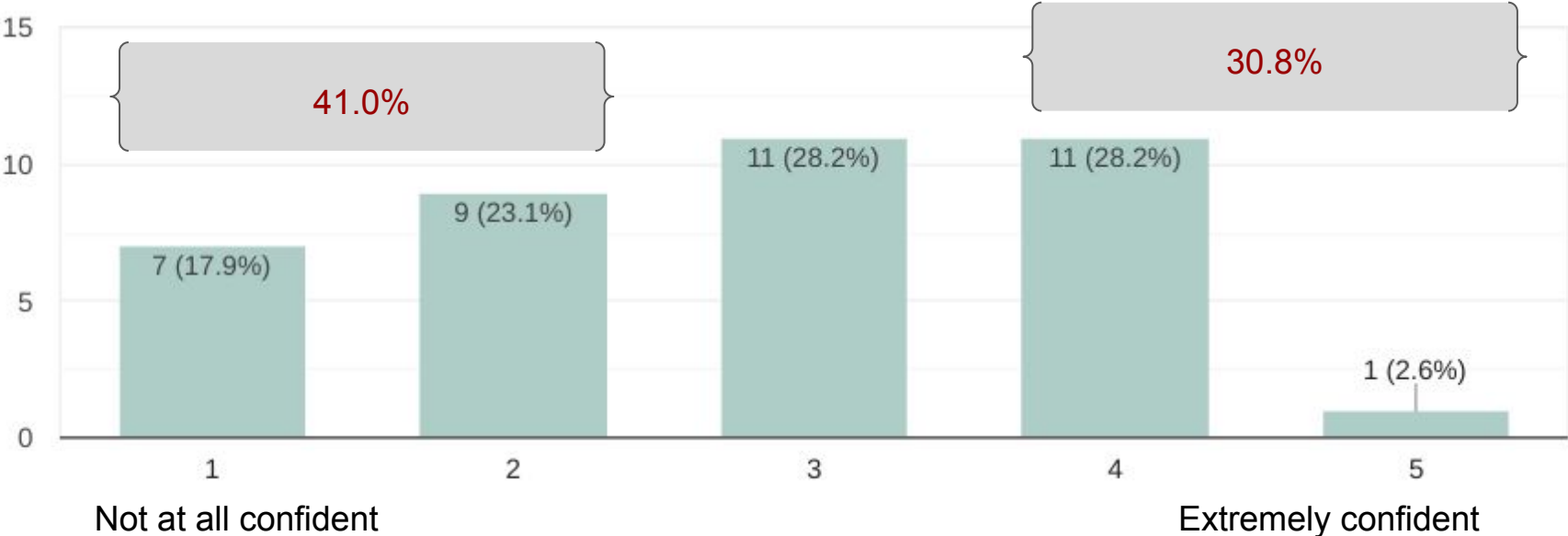
How difficult or easy is it for your child to use the remote learning tools (video conferencing, learning applications, etc.)?

39 responses



How confident are you in your ability to support your child's education during remote learning?

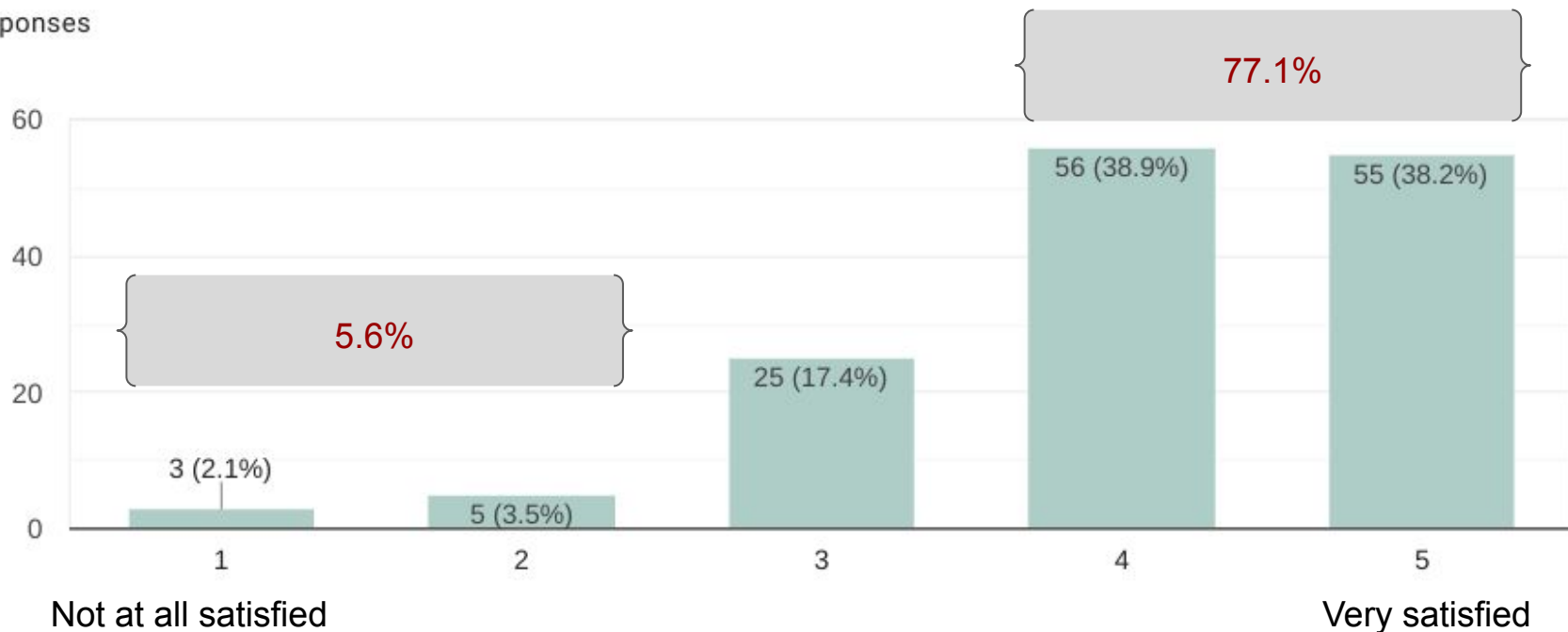
39 responses



## Fully Remote

How satisfied are you with the way learning is structured for your child right now?

144 responses

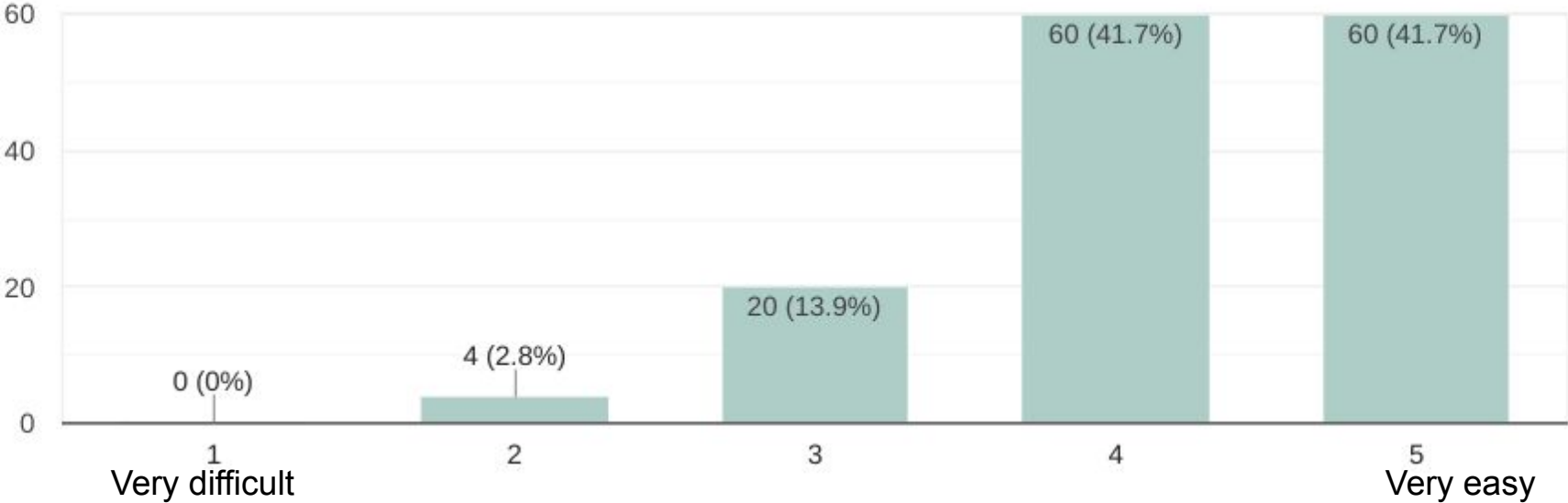




How difficult or easy is it for your child to use the remote learning tools (video conferencing, learning applications, etc.)?

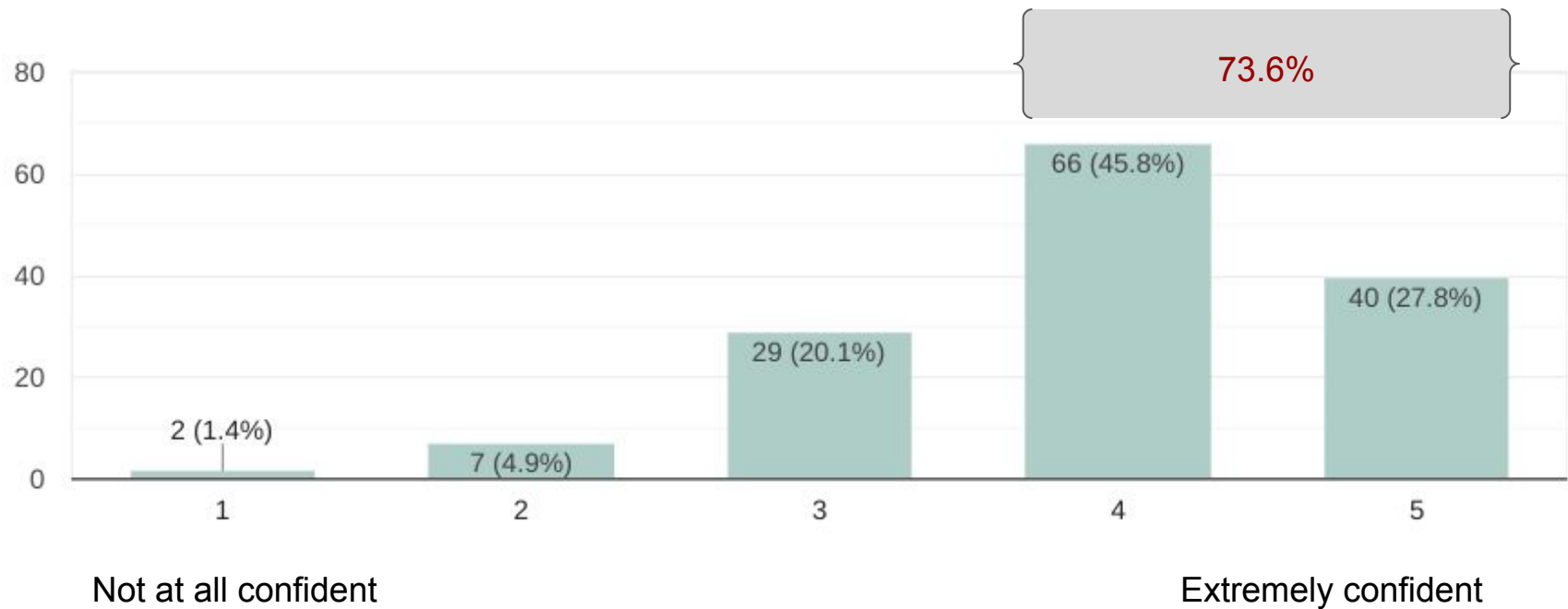
144 responses

83.4%



How confident are you in your ability to support your child's education during remote learning?

144 responses



# Open Comment: Working Well

- In-person days and synchronous small and whole group remote sessions
- Online tools, e.g. SeeSaw, Lexia, Schoology, Raz Kids, Epic
- Teachers are committed, caring, and flexible
- Smaller cohorts
- Students are developing technology skills and building independence
- Remote snow days
- Blending of cohorts on remote Wednesdays
- Schedules and clearly-defined organization
- Remote Unified Arts and Specialist classes
- At-home packets and materials
- Technology and Google break out rooms

# Open Comment: Challenges

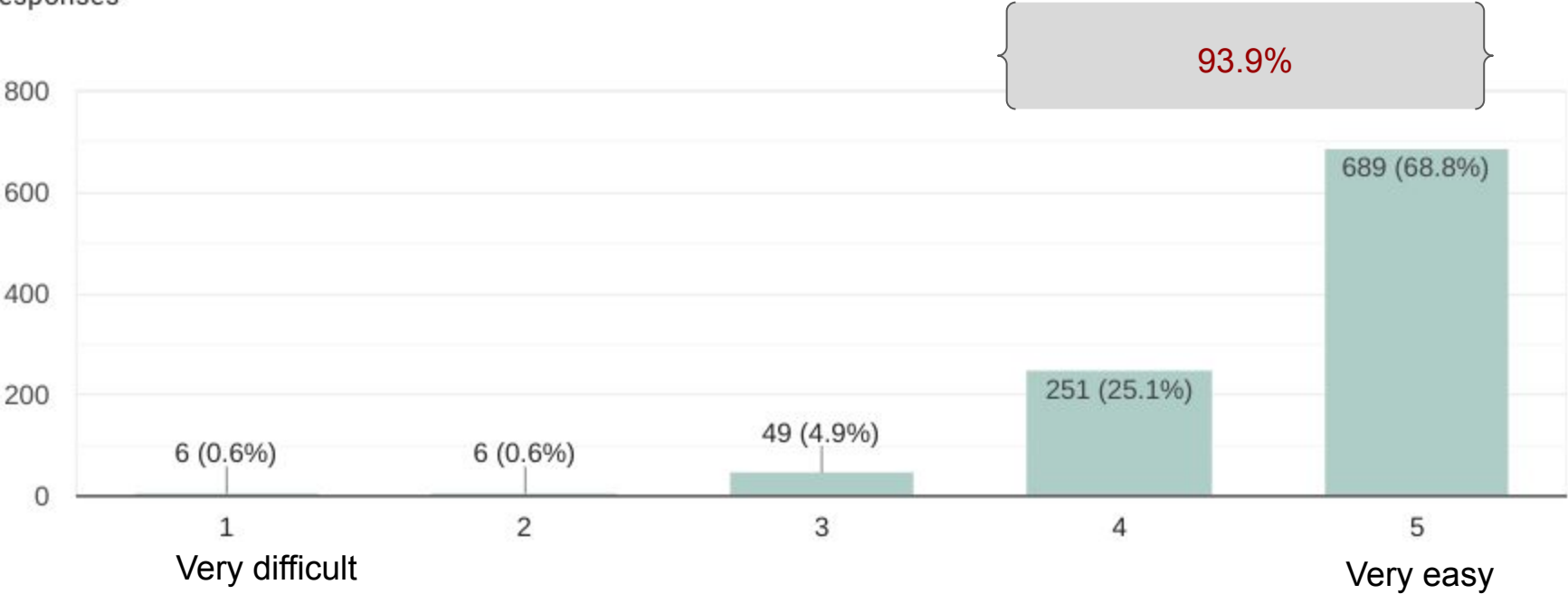
- Asynchronous learning is challenging/developmentally inappropriate
- Accessing special education supports
- Too much screen time. Hard to maintain focus.
- Ability to make new friends and deepen existing friendships
- Not enough synchronous remote instruction
- Need more work/homework AND Too much work/homework
- Technology challenges
- Inconsistency of organizational structures (esp. Schoology)
- Lack of extracurriculars
- Providing appropriate at-home supports
- Fewer opportunities for student collaboration
- Require more differentiation and challenge

# School Public Health Measures



How difficult or easy has it been for your child to follow the COVID-related safety measures and protocols at their school?

1,001 responses



October 2020

25.4%

63.8%

# Anything else?

- Backpacks are too heavy without lockers
- Appreciation for commitment to safety and nursing support
- Concern that some are not socially distancing and bus windows/seating
- Frustration with travel and gathering restrictions and uneven understanding/compliance
- Wondering about the availability of a COVID testing program
- Clearer programming for students in quarantine
- Consider installing touchless taps and toilets
- Would like more specifics about positive COVID cases

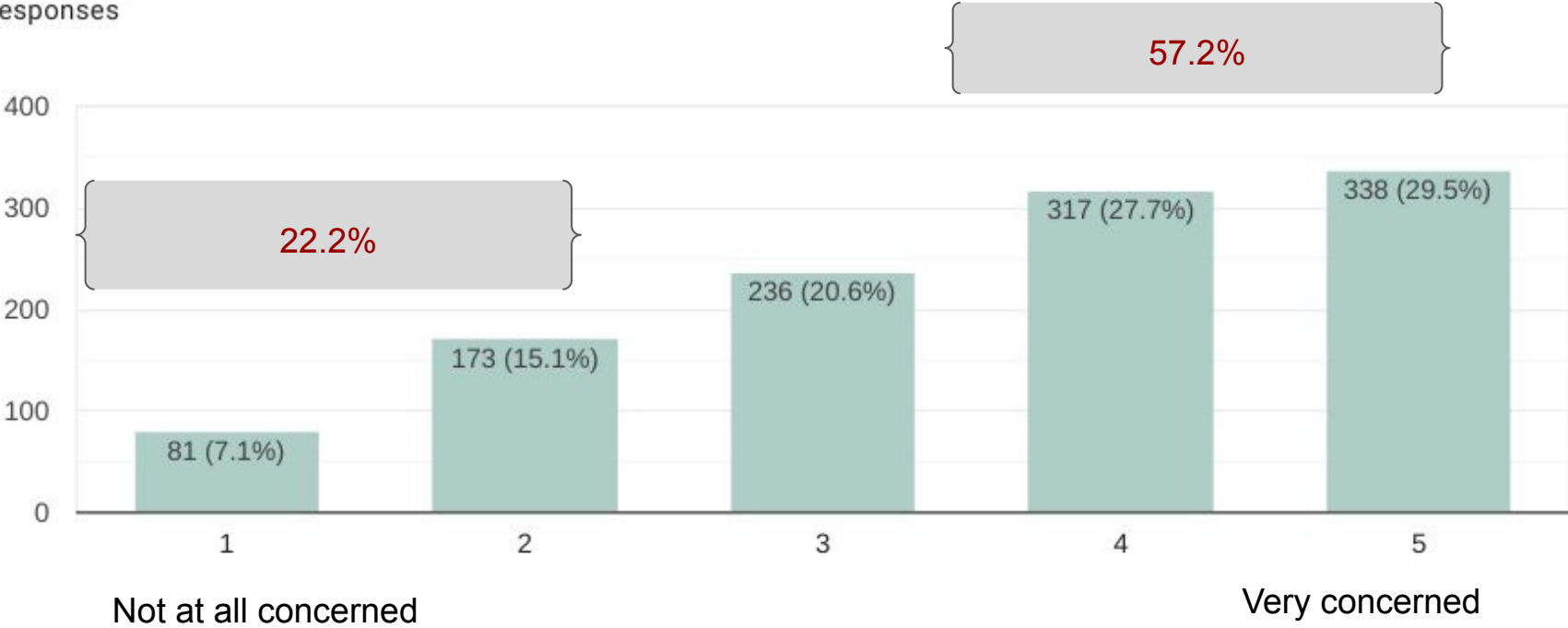
# Student Needs





How concerned are you about your child's academic growth right now?

1,145 responses



October 2020

5.1%

12.8%

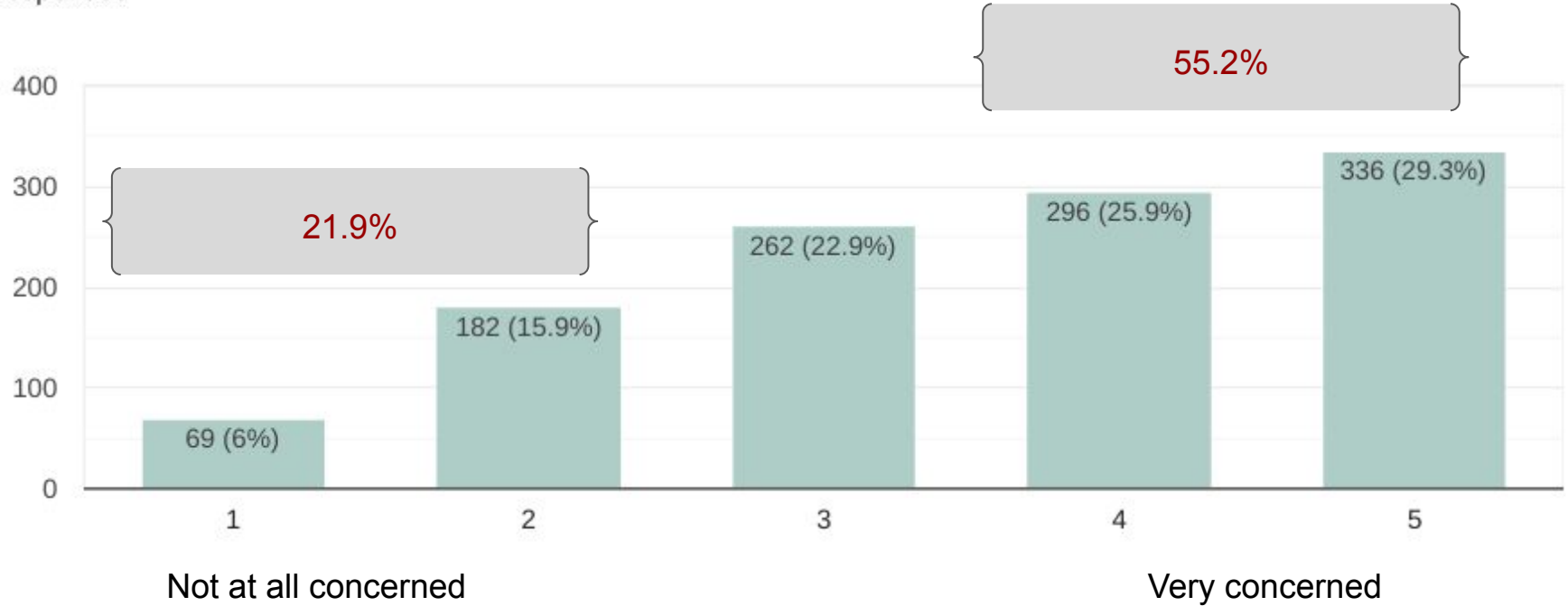
22.3%

27.3%

32.6%

# How concerned are you about your child's social-emotional well-being right now?

1,145 responses



October 2020

7.8%

14.8%

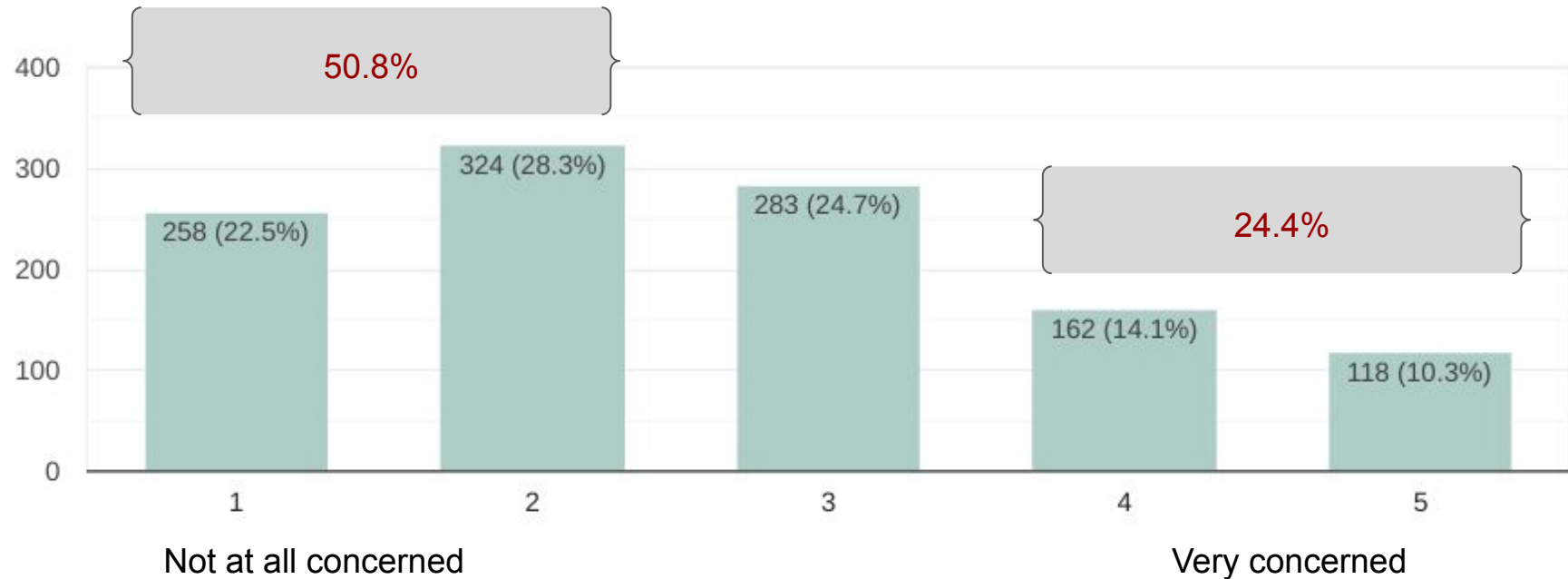
22.9%

28.3%

26.1%

How concerned are you about your child's physical health right now?

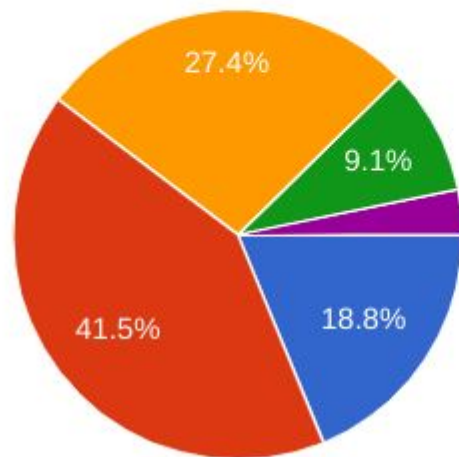
1,145 responses



October 2020	25.5%	27%	27.6%	12.3%	7.6%
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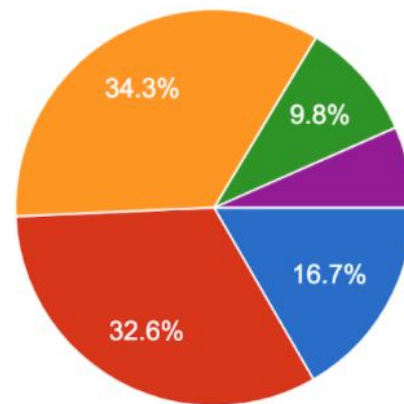
# How strong are your child's peer-to-peer connections with classmates right now?

1,145 responses



December 2020

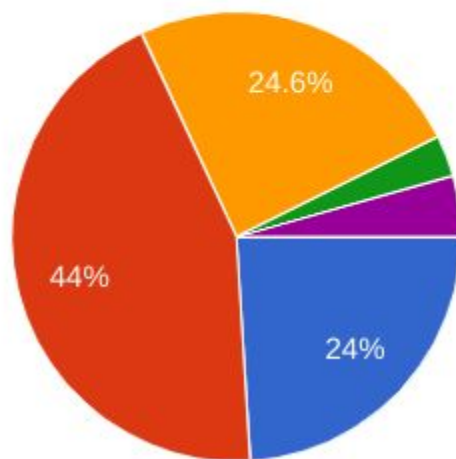
- Peer connections are strong
- Peer connections exist
- Peer connections are developing
- Peer connections are non-existent
- Not sure



October 2020

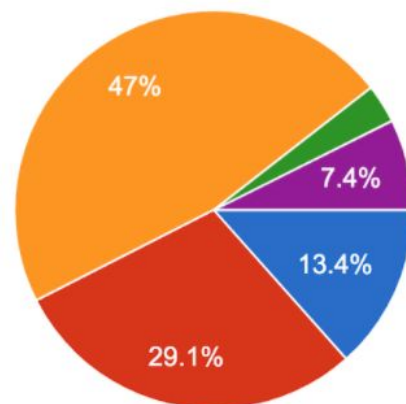
# How strong are your child's connections with adults at school right now?

1,145 responses



December 2020

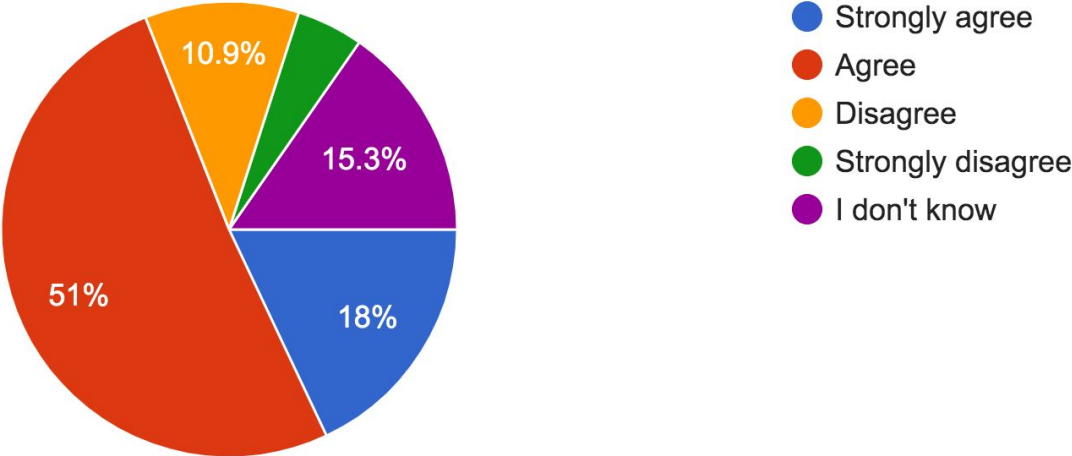
- Child to adult connections are strong
- Child to adult connections exist
- Adult to child connections are developing
- Adult to child connections are non-existent
- Not sure



October 2020

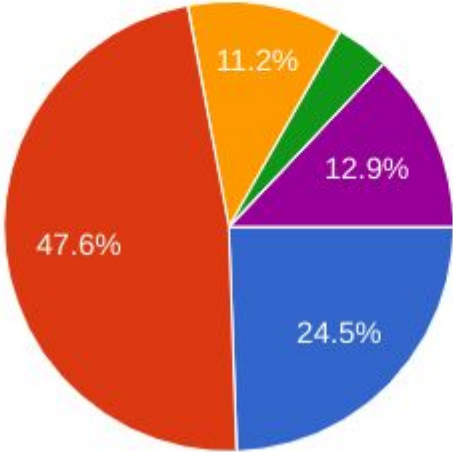
Please mark the extent to which you disagree or agree with the following statement: In the past week, I have received the support I need from my child's school to help with schoolwork.

1,207 responses



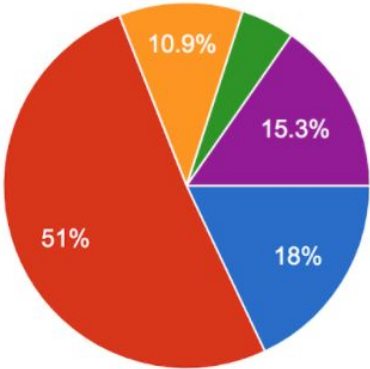
Please mark the extent to which you disagree or agree with the following statement: In the past week, I have received the support I need from my child's school to help with schoolwork.

1,145 responses



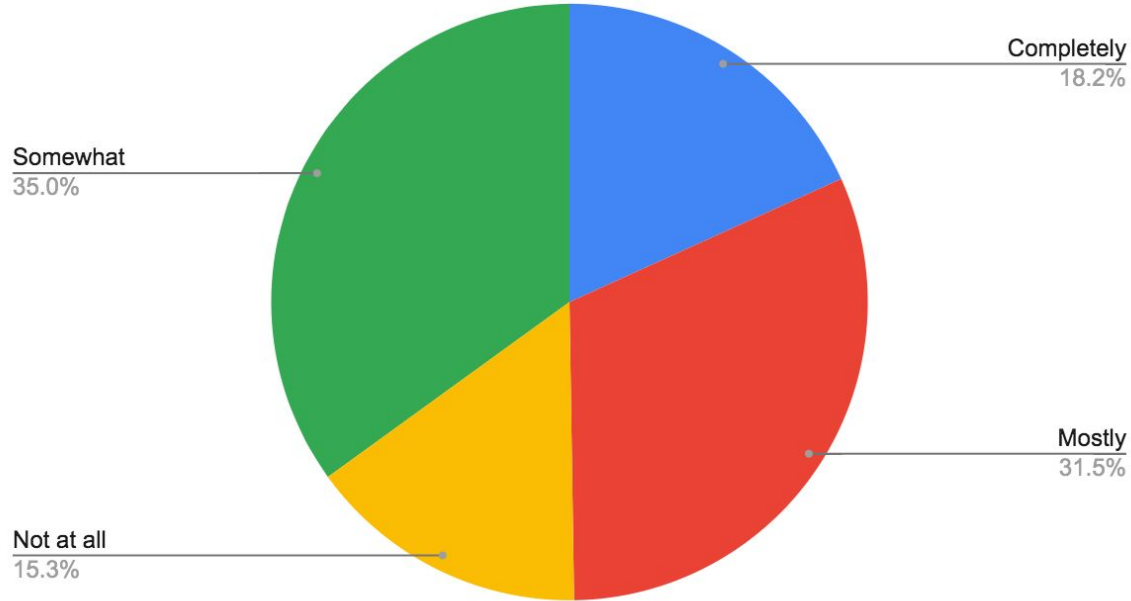
December 2020

- Strongly agree
- Agree
- Disagree
- Strongly disagree
- I don't know



October 2020

## IEP services: Appropriate and Helping to Meet Goals

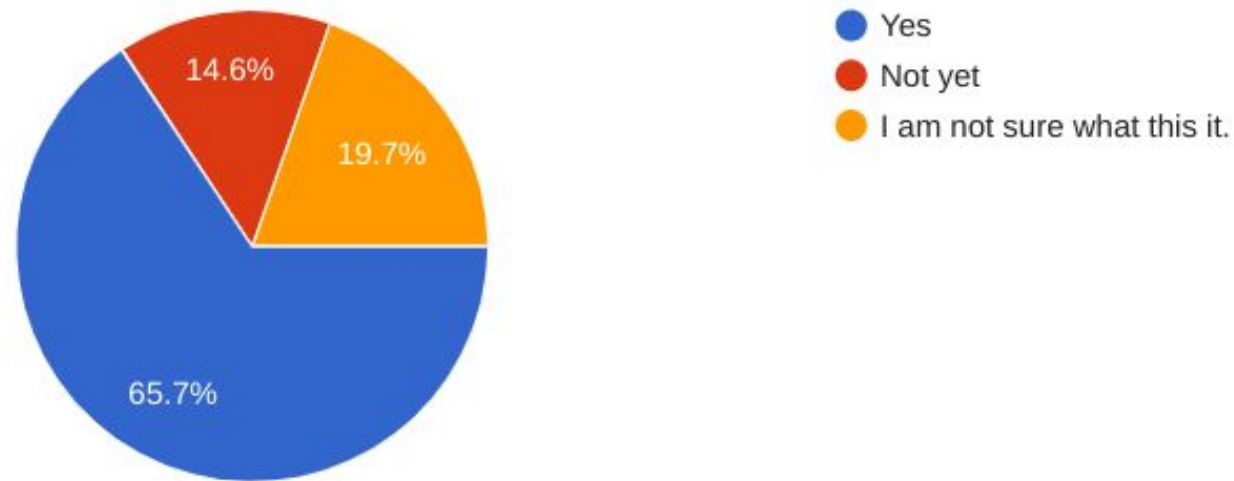


Note: 203 of 1207 responses



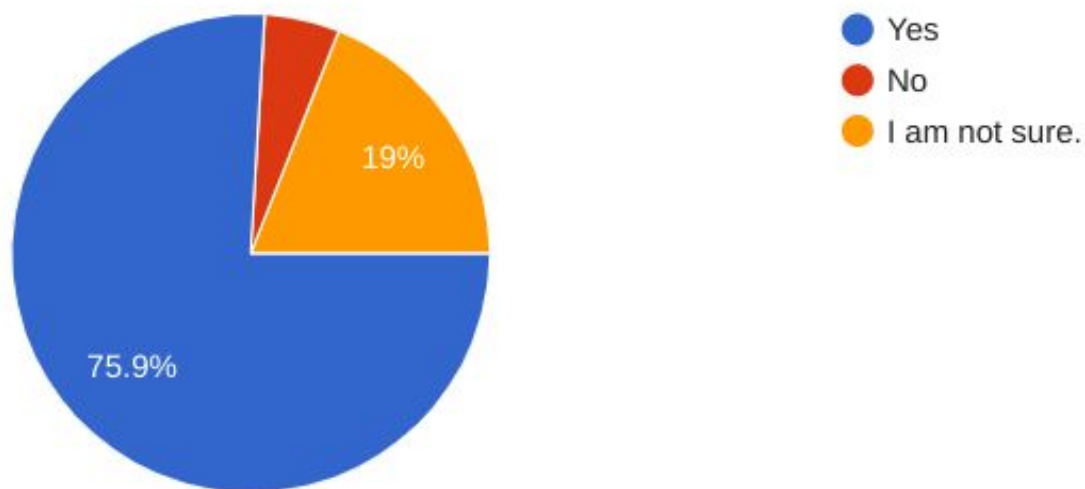
FOR STUDENTS WITH AN IEP ONLY: Have you received your child's COVID Learning Plan indicating how IEP services are being delivered?

239 responses



FOR STUDENTS WITH AN IEP ONLY: Do you know who to ask a question to about your child's COVID Learning Plan or IEP?

237 responses



# Anything else?

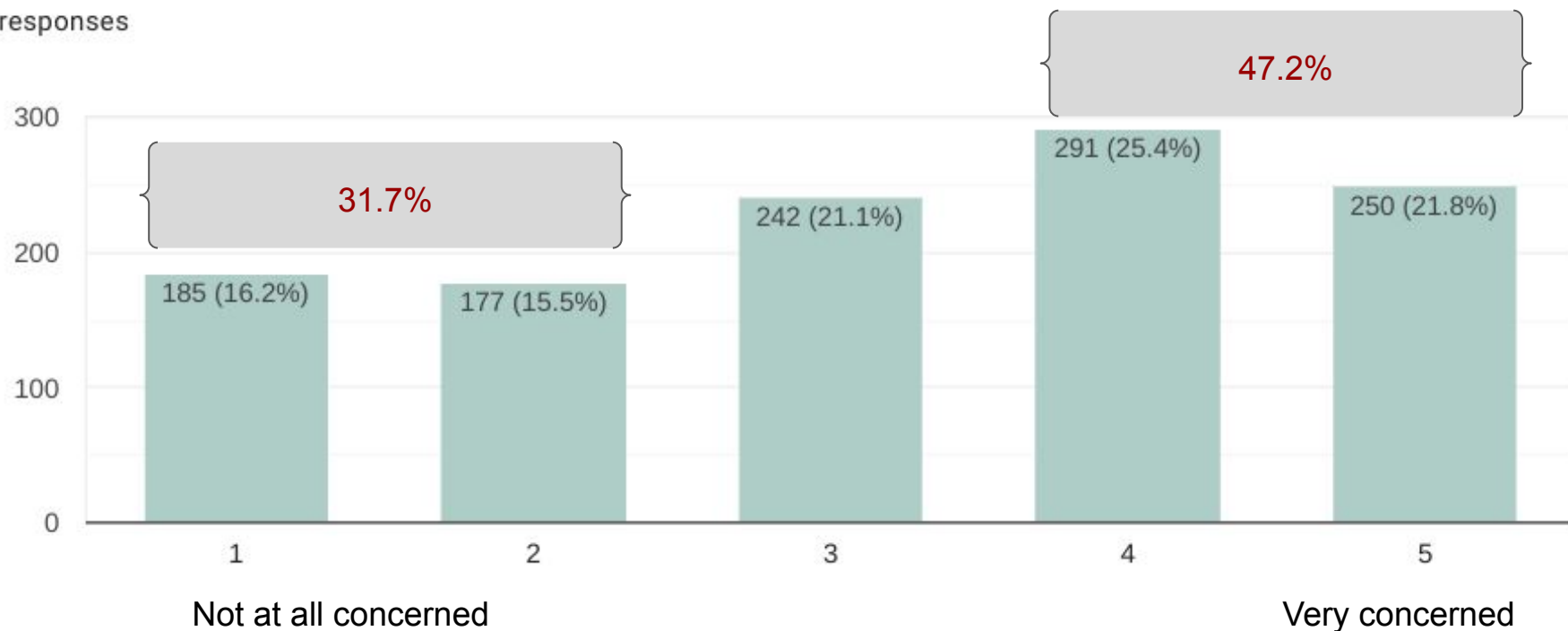
- Concern for developing/maintaining connections with peers and with school.
- Concern about social-emotional development
- Desire for more in-person learning
- Desire for more support on remote days
- Learning loss and appropriate challenge/support/services
- Missing after-school clubs
- Concern about access to distracting internet sites

# Family Assistance



How concerned are you about managing your daily schedule with your child's current school schedule?

1,145 responses



October 2020 11.1%

16%

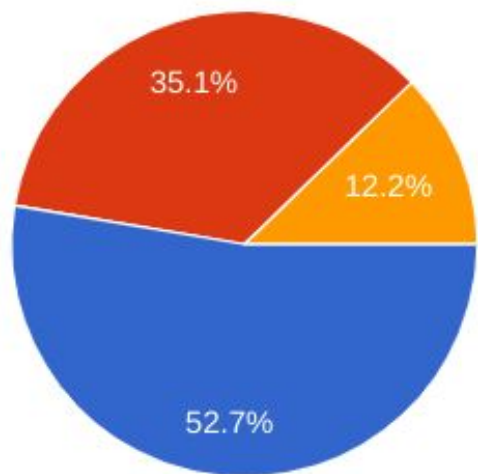
20.9%

25.2%

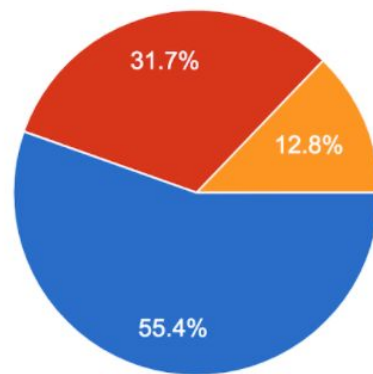
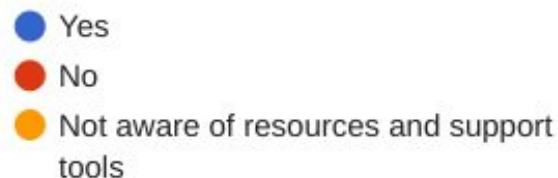
26.8%

Have you accessed the district's online resources and support tools (e.g. sudburystudents.org, curriculum websites, Reopening Resource Center, Technology Support form, Parent Tech Training)?

1,145 responses



December 2020

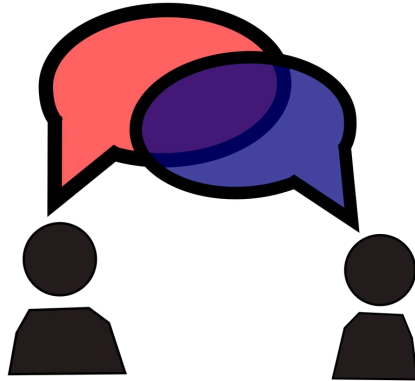


October 2020

# Anything else?

- Challenge of supporting students due to work or family demands
- Some students are overwhelmed. Others could benefit from more work.
- More in-school learning time needed
- Challenging to support youngest learners
- Appreciation for teachers and acknowledgement of the challenge

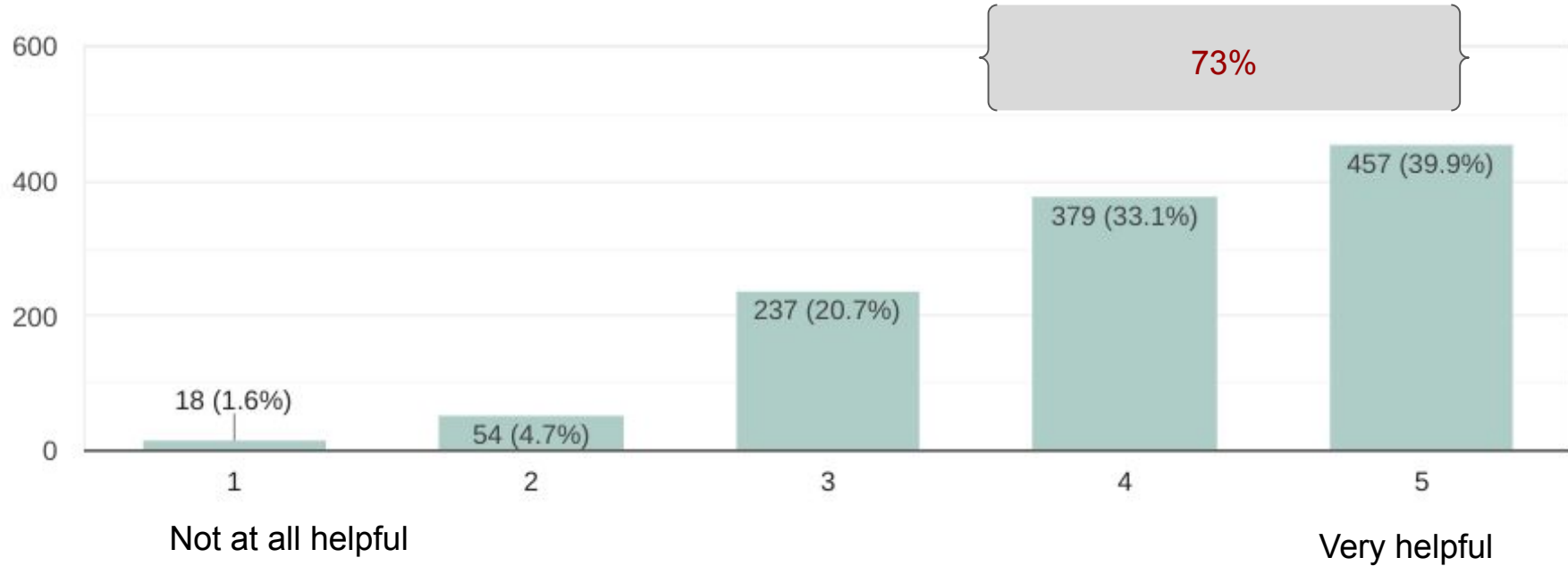
# Family-School Communication





# How helpful has the communication from your child's school been this school year?

1,145 responses



October 2020

1.6%

4.7%

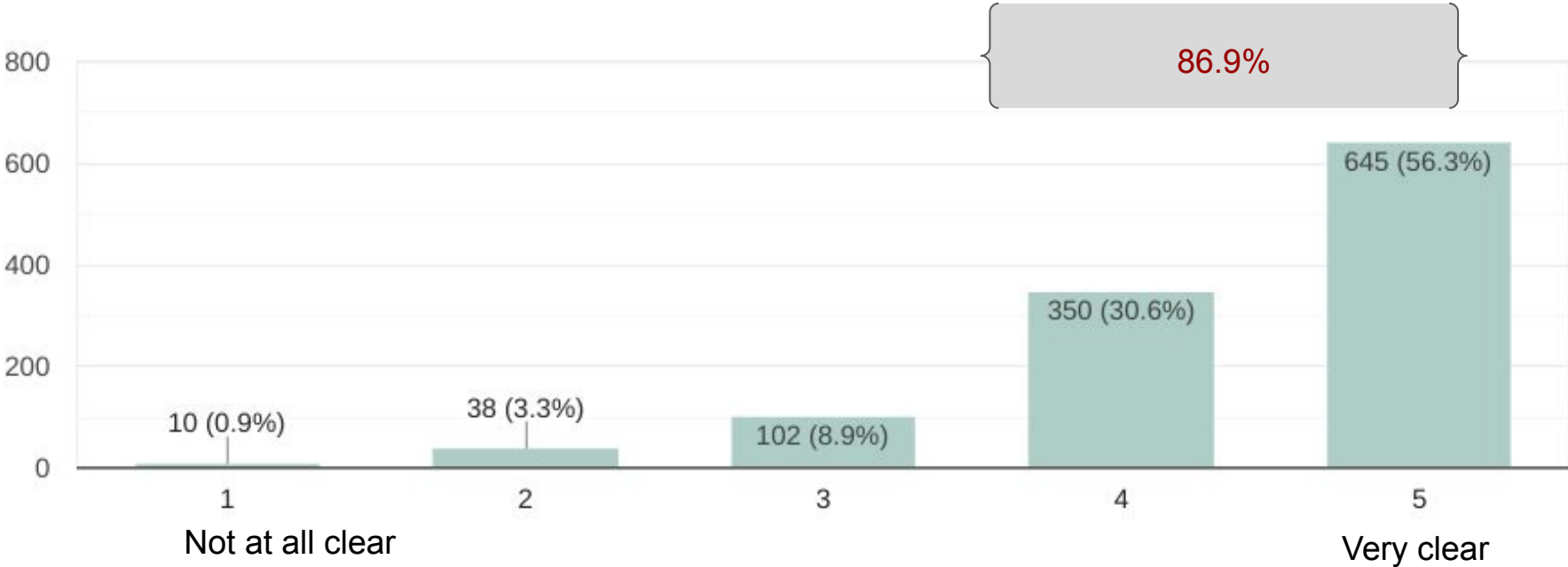
20.9%

37.9%

36.4%

# How clear has the communication from the school been about COVID-related safety measures and protocols?

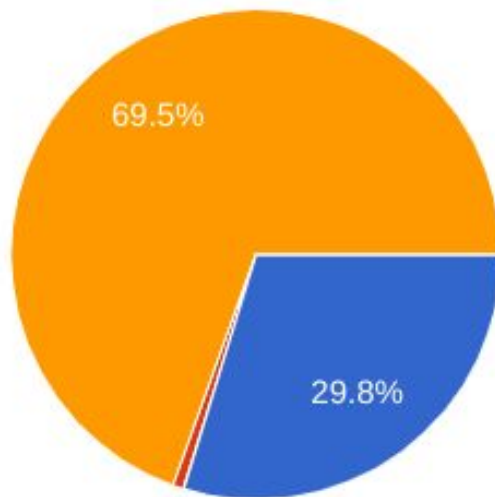
1,145 responses



October 2020	0.7%	1.5%	11.1%	30.5%	56.2%
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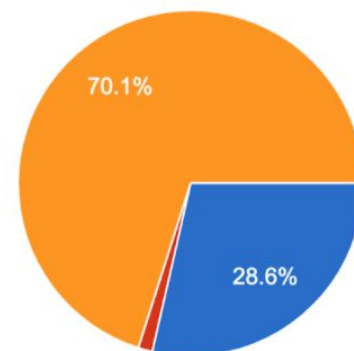
# How satisfied are you with the frequency of communication from your child's teacher(s)?

1,145 responses



December 2020

- I wish they communicated more frequently
- I wish they communicated less frequently
- I am happy with the frequency of communication



October 2020

# Anything else?

- Compliments about quantity, content, transparency
- Timeliness of communication regarding assignments/grades
- Desire for more details about COVID cases